

Trouble Shooting Guide for the Devireg™550

The Error/Fault is indicated by the display flashing along with the relevant Week Number (2 to 7) showing

Error Number	Cause of Error/Fault	Solution
2	The Thermostat is configured as a Master in the local network but has detected another Master	Reconfigure one of the Master Thermostats as a Slave (SLA=Slave) or Independent (ALO=Alone)
3	The Thermostat is configured as a Slave in the local network but cannot detect a Master	Reconfigure one of the thermostats as the Master (MAS=Master) or configure all units as independent (ALO=Alone)
4	The Thermostat has switched off due to over-heating	Allow to cool down then re-access the Settings men to reset the error. Check the wiring if this error appears again. Replace the Thermostat if the error does not disappear.
5	Short circuit in the Floor Sensor	Short circuit in the Floor Sensor. Disconnect sensor wires from thermostat and test. (click for Test data). Replace Sensor if it is faulty. Replace thermostat if error keeps appearing.
6	Open circuit in the Floor Sensor	Check the Sensor connection to the Thermostat. Disconnect sensor wires from thermostat and test. (click for Test data). Replace Sensor if it is faulty. Replace thermostat if the error keeps appearing.
7	The Clock and Weekday have not been set	Set the Clock and Weekday. If this error appears, the usual cause is - <ul style="list-style-type: none"> • The clock has not been set and the Timer function is selected. • The Thermostat has been unplugged from the Supply for more than 4 days and the Battery backup will be depleted. • The Thermostat has been unplugged from the Supply and the Battery backup had not been fully charged - requires 16 hrs to fully charge.