

DEVIwarranty™ - your peace of mind

At DEVI we find it of great importance to produce high quality products with lasting effect. We realise this focus on quality comes at a price, this is why we in return offer you the best warranties in the market.

DEVIwarranty™ is a series of individual best in the market warranties to give you full peace of mind while using DEVI products in electric heating systems. For all DEVI products purchased on or after 1st September 2013, we maintain the following warranties:



A **20-year full service** warranty applies for DEVI heat mats and heating cables.

The products involved will in the event of a fault that can be tracked back to a manufacturing defect in the DEVI product be repaired or replaced free of charge. This warranty includes costs for installation and floor materials such as damage to bricklaying and tiles. To apply for this warranty the installation must be performed by an authorized installer or registered electrician. A copy of the Certificate of Compliance (CoC) may also be requested. Your Warranty form comes included with the product.

DEVI products with a **20-year** warranty:

- Heating cables - DEVIflex™ / DTCE, 10T, 18T
- Heating mats - DEVImat™



A **5-year** product warranty applies for DEVIreg™Smart & DEVIreg™Touch thermostats and Self-Limiting cables and accessories.

The products involved will in the event of a fault that can be tracked back to a manufacturing defect in the DEVI product be repaired or replaced free of charge. To apply for this warranty the installation must be performed by an authorized installer or registered electrician. A copy of the Certificate of Compliance (CoC) may also be requested.

DEVI products with a **5-year** warranty:

- DEVIreg™Touch thermostat
- DEVIreg™Smart thermostat
- DEVIceguard™ self-limiting ice and snow melting cables
- DEVIpipeheat™ and DEVIpipeguard™ self-limiting pipe protection cables
- and all related accessories



A **2-year** product warranty applies for DEVI thermostats (other than DEVIreg™ Smart & DEVIreg™Touch which are 5yrs), control systems, software solutions and accessories

The products involved will in the event of a fault that can be tracked back to a manufacturing defect in the DEVI product be repaired or replaced free of charge. To apply for this warranty the installation must be performed by an authorized installer or registered electrician. A copy of the Certificate of Compliance (CoC) may also be requested.

DEVI products with a **2-year** warranty:

- DEVIreg™ 130 / 316 / 330 / 530, 531, 532 / 610 / 850 thermostats
- DEVIlink™ wireless control system
- All related accessories